

# Stratacuity Talent Feedback

## Overview

Stratacuity consultants have rated us amongst the ‘best of the best’ in the staffing industry. We work with survey company ClearlyRated® to participate in ongoing consultant surveys. These surveys use the Net Promoter Score (NPS) methodology to enable individuals to easily share their feedback about their recent interactions with Stratacuity.

NPS measures customer satisfaction based on a numerical rating scale with responses split into three categories: promoters, passives, and detractors.

Calculating NPS: % Promoters - % Detractors = NPS



## How do we compare to others?

### Talent Feedback Q2, 2021

Metrics	Stratacuity	Best of Staffing Industry Average
NPS	95.5%	70.1%
Promoters	95.5%	78.8%
Average	9.7	9.0

## What Impressed Our Talent Most?

- ✓ Overall Support
- ✓ Responsiveness
- ✓ Engagement & Communication
- ✓ Relationship with Stratacuity POCs

## What Our Talent Had to Say About Us!

